## CALL CENTER & TICKETING

## Hiring Seasonal parttime



As a member of the Call Center team your daily duties may include answering of general questions regarding Mid-Ohio Sports Car Course, Firestone Gran Prix, Grand Prix of Portland, Portland NASCAR Xfinity, Honda Indy of Toronto, The Mid-Ohio School (driving and riding programs); along with dates, times, prices and ticket packages. You will also help with the processing and shipping of ticket orders and provide clerical assistance with set up, mailings, gift bags, etc.

## JOB REQUIREMENTS:

- · Must be 16 years of age orolder\*
- · Customer service and phone skills a must
- Computer knowledge required for daily tasks and data entry
- Able to multi-task and work as a team.
- · Must be able to work all race weekends
- · Flexible schedule, which includes coming in early or staying late
- \* Note: Anyone under the age of 18 must have parental permission before employment starts along with a work permit from school, a valid driver's license or permit, and a social security card.

## EXCLUSIVE EMPLOYEE BENEFITS INCLUDE:

- · Generous merchandise discount
- · Discounts on school course enrollments to immediate family & friends
- Employee parking
- · Mid-Ohio staff T-shirts
- Direct deposit

